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## Product Last Time Buy, End of Service and End of Life Notice

To our Valued Customers and Partners.

As part of our continued focus on providing our customers and partners with products of the highest quality, Spire Payments, hereby inform you of their intention to bring the set of products described below (and related peripherals) to an End of Service (EOS) and to an End of Life (EOL) according to the schedule described below.

In order to ensure a smooth transition, Spire Payments will enable their Customers and Partners to undertake a Last Time Buy Products (LTBP) of the affected products according to the schedule defined in the table below.

## Please note the following Key Terms and Dates:

Last Time Buy Product (LTBP) Date: Customers and partners will have the opportunity to submit a final order or set of orders for the affected product sets up to the date set forth below (LTBP Date) for all remaining inventory. Please note that the orders will be filled on a first come / first served basis and the orders will only be accepted by Spire Payments up to the quantity of product sets then available in their inventory at the time the order is ready to be shipped. Beyond the LTBP Date, Spire Payments will no longer accept any orders for the affected product sets and any related peripherals. The delivery date for all LTBP orders is expected to be on or around April 30<sup>th</sup> 2017

End of Service (EOS) / End of Life (EOL) Date: With respect to a particular product set, customers and partners may request developments, services, maintenance, updates, repairs and the like up until the EOS date set forth in the table below, provided, if it is for a repair, that the necessary components are available in inventory at the time a product is presented for repair. Beyond the EOS Date, Spire Payments will no longer provide services of any nature for the affected product sets. Our EOS date is also the formal EOL Date, the date on which Spire Payments will no longer accept any order for the affected product sets and any related peripherals and will no longer provide services of any nature for the affected product sets.

## **Affected Product Sets**

	Product Set	<u>Description</u>	LTBP Date	EOS/ EOL Date
1.	PosMate Smart V6.3 (M63- xxxxxxxxxx)	The PosMate Smart BT with larger key storage in all configurations including related peripherals	28FEB2017	31DEC2017
2.	PosMate Smart V6.4 (M64- xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	The PosMate Smart BT with standard key storage in all configurations including related peripherals	28FEB2017	31DEC2017
3.	PosMate Smart V6.2	The Posmate Smart BT with standard key storage and non iOS compatible in all configurations including related peripherals	28FEB2017	31DEC2017
4.	PosMate Smart G	The PosMate Smart GPRS with standard key storage in all configurations including related peripherals	28FEB2017	31DEC2017
5.	PosMate Smart	Any other type of PosMate Smart terminal not listed above in all configurations including related peripherals	28FEB2017	31DEC2017

We are pleased to inform you that the new Spire Payments family of mPOS products (SPm2 and SPm20) provide a robust and effective replacement terminal that meets today's most stringent security standards and we invite you to go to http://www.spirepayments.com for more information.

Please contact your Spire Payments representative if we can assist with your easy migration efforts from the PosMate Smart product sets to Spire Payments' SPm2 and SPm20 series or if you wish to discuss your ongoing projects in more detail.

Best regards,

Sergio Gomez Vela Global Product Manager