

15 November 2018,

Product Last Time Buy, End of Service and End of Life Notice

To our Valued Customers and Partners,

As part of our continued focus on providing our customers and partners with products of the highest quality, Spire Payments, hereby inform you of their intention to bring the set of products described below (and related peripherals) to an End of Service (EOS) and to an End of Life (EOL) according to the schedule described below.

In order to ensure a smooth transition, Spire Payments will enable their Customers and Partners to undertake a Last Time Buy Products (LTBP) of the affected products according to the schedule defined in the table below.

Please note the following Key Terms and Dates:

Last Time Buy Product (LTBP) Date: Customers and partners will have the opportunity to submit a final order or set of orders for the affected product sets up to the date set forth below (LTBP Date) for all remaining inventory. Please note that the orders will be filled on a first come / first served basis and the orders will only be accepted by Spire Payments up to the quantity of product sets then available in their inventory at the time the order is ready to be shipped. Beyond the LTBP Date, Spire Payments will no longer accept any orders for the affected product sets and any related peripherals.

Last Time Buy Spare Parts / Accessories (LTBSA) Date: Customers and partners will have the opportunity to submit a final order or set of orders for spare parts and accessories related to the affected product sets up to the date set forth below (LTBSA Date) for all remaining inventory. Please note that the orders will be filled on a first come / first served basis and the orders will only be accepted by Spire up to the quantity of product sets then available in their inventory at the time the order is ready to be shipped. Beyond the LTBSA Date, Spire will no longer accept any orders for the affected product sets and any related peripherals.

End of Service (EOS) / End of Life (EOL) Date: With respect to a particular set of products, customers and partners may request maintenance, repairs, developments and services (excluding firmware updates and certification renewals) until the EOS date set forth in the table below, provided, if it is for a repair, that the necessary components are available in inventory at the time a product is presented for repair. Beyond the EOS Date, Spire Payments will no longer provide services of any nature for the affected product sets. Our EOS date is also the formal EOL Date, the date on which Spire Payments will no longer accept any order for the affected product sets and any related peripherals and will no longer provide services of any nature for the affected product sets.

Affected Product Sets

	Product Set	Description	LTBP Date	LTBSA Date	EOS/ EOL Date
1.	SPp10	The SPp10 family of terminals in all configurations including related spare parts, accessories and its SDK	1JAN2019	1JUN2019	1JAN2021
2.	SPc50	The SPc50 family of terminals in all configurations including related spare parts, accessories and its SDK	1JAN2019	1JUN2019	1JAN2021
3.	SPw60	The SPw60 family of terminals in all configurations including related spare parts, accessories, access points, docking stations and its SDK	1JAN2019	1JUN2019	1JAN2021

We are pleased to inform you that the new Spire Payments family of POS products (SPm2 PINPad, SPc5 and SPg7 WiFi) provides a robust and effective replacement terminal that meets today's most stringent security standards and we invite you to go to <http://www.spirepayments.com> for more information.

Please contact your Spire representative if we can assist with your migration efforts from the SPp10, SPc50 and SPw60 product sets to Spire Payments' SPm2 PINPad, SPc5 and SPg7 WiFi series, or if you wish to discuss your ongoing projects in more detail.

Best regards,



Sergio Gomez Vela
Global Product Manager